

NOVEMBER 2011

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

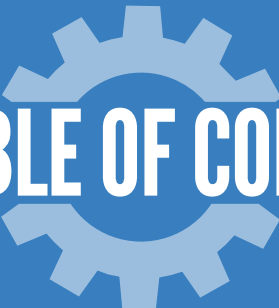


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.2%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 12/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$25,321,060.47**

Number of Employers in the Shared Work Program: **437**

Number of Affected Employees in the Shared Work Program: **31,552**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in November: **605**

SIF Balance (as of 11/30/11): **\$8,670,050.20**

New Permanent Total Disability (PTD) Claims Paid: **18**

New PTD Awards: **27**

Average PTD First Payment: **\$100,168**

PTD Recipients: **1,047**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$312,432**

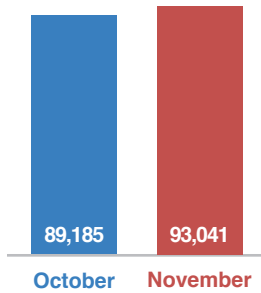
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$60,480**

Number of Missouri Miners Trained: **274**

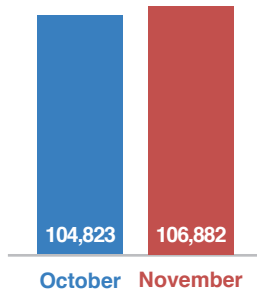
Number of Hazards Found at Missouri Mine Sites: **84**

Number of Miners Assisted by Hazards Removed: **491**

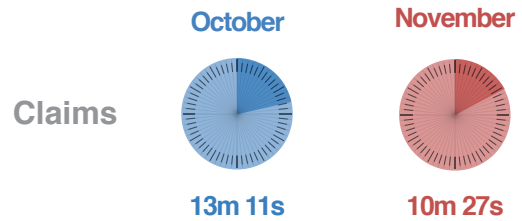
CALLS ANSWERED



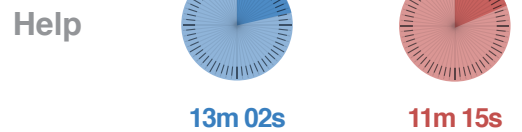
CALLS IN QUEUE



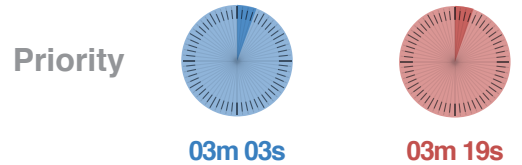
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

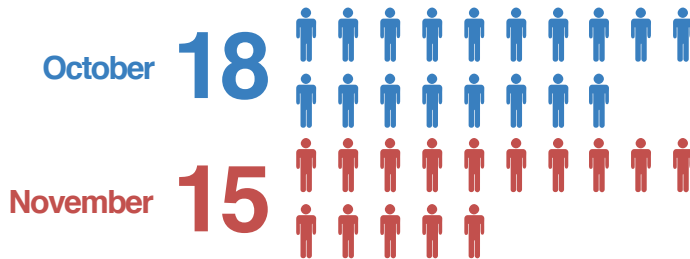


Line to speak with a representative about a question or issue with their claim



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION

October **32** Nov. **31**

MONEY RECOVERED IN FRAUD*

Oct. \$744,684 / Nov. \$681,492 / YTD: \$9,790,169

**monthly totals are subject to change*

MISCLASSIFIED WORKERS IDENTIFIED

Oct. 643 / Nov. 1,265 / YTD: 8,331

ACCOUNTS /EMPLOYERS WITH MISCLASSIFIED WORKERS

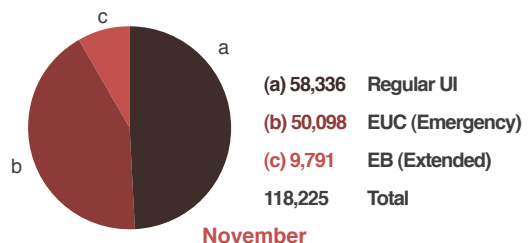
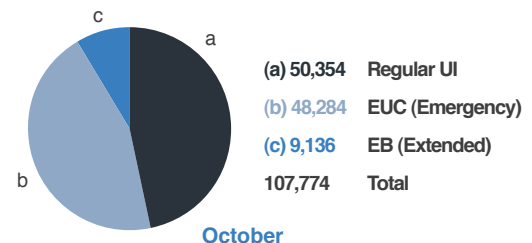
Oct. 130 / Nov. 130 / YTD: 1,238

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Oct. \$88,233 / Nov. \$181,994 / YTD: \$1,263,298 (est.)

**monthly totals are subject to change*

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS

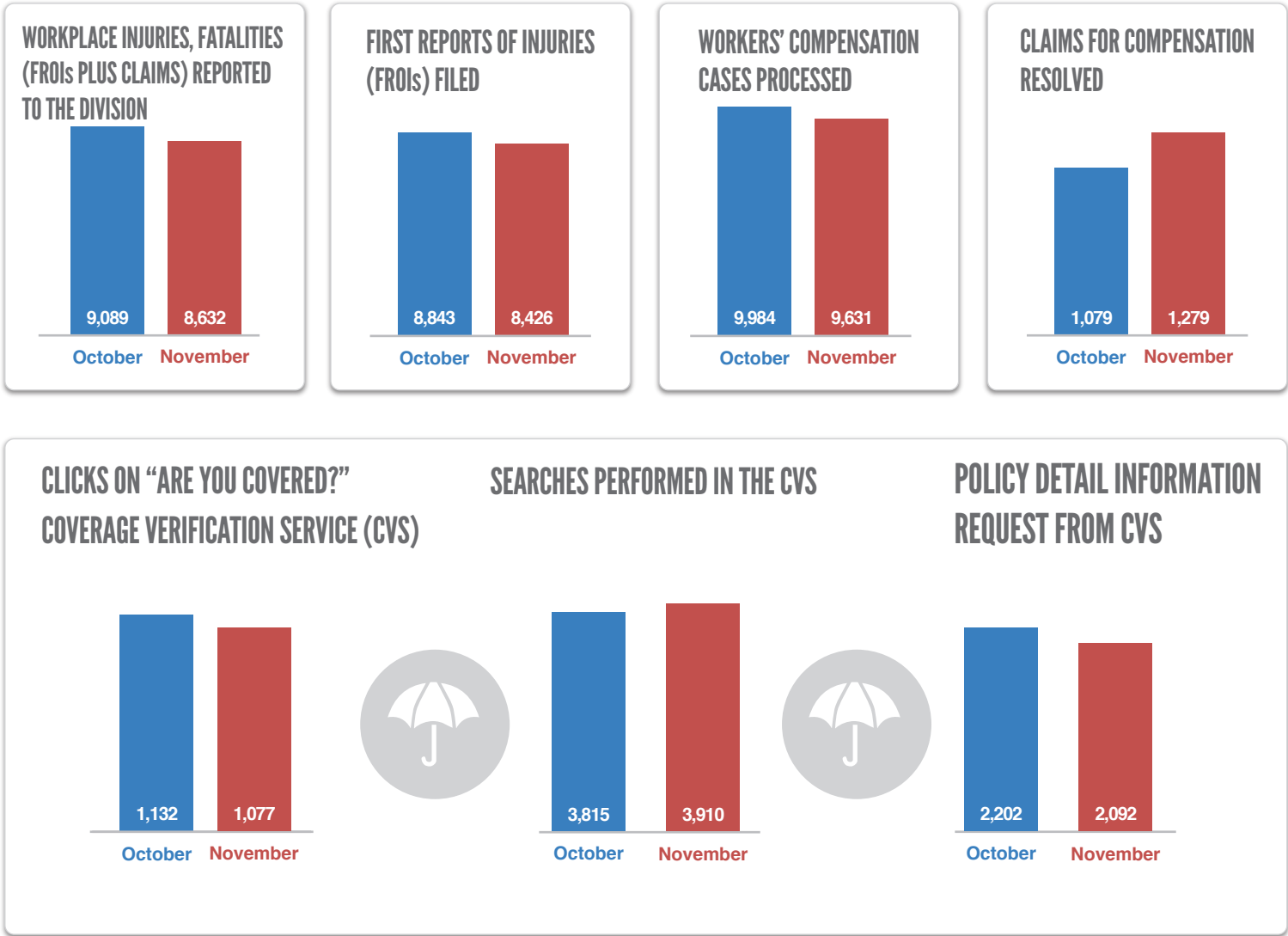


DELINQUENT UNEMPLOYMENT TAXES COLLECTED

\$ September 2010 \$23,981,499.36
September 2011 \$21,524,734.49

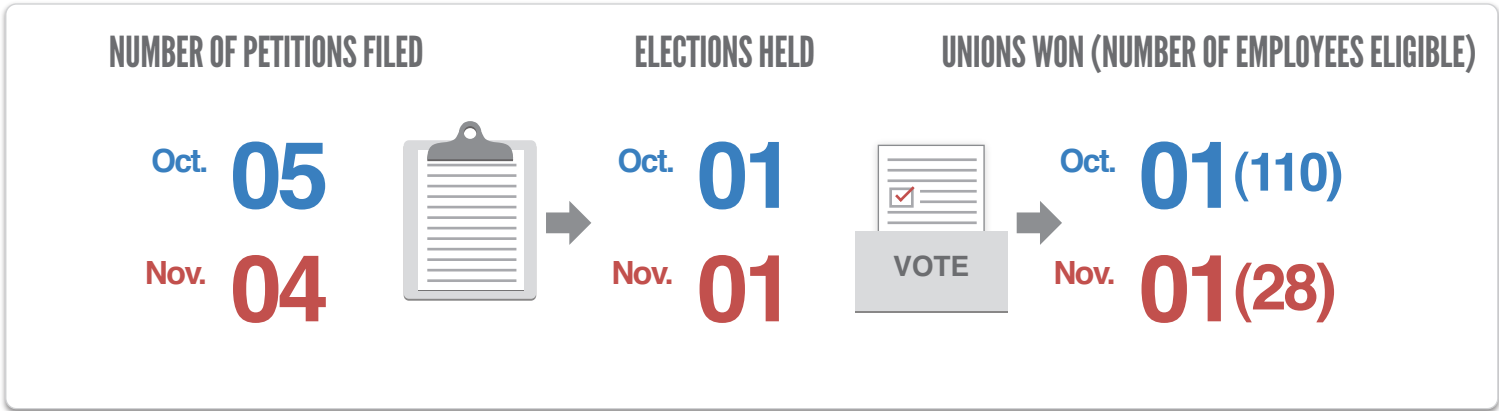
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

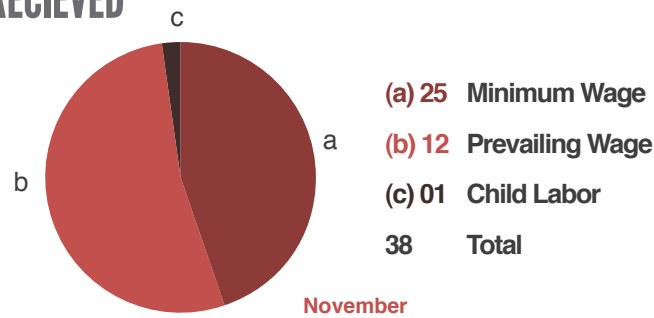
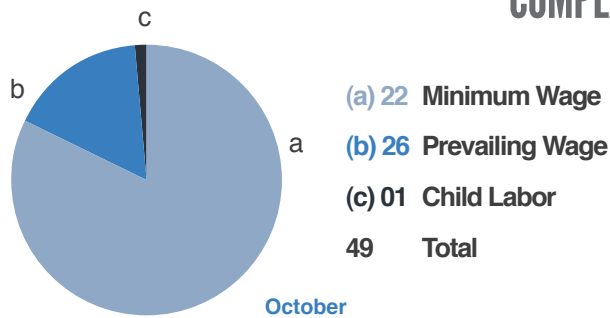


STATE BOARD OF MEDIATION

James Avery, Chariman

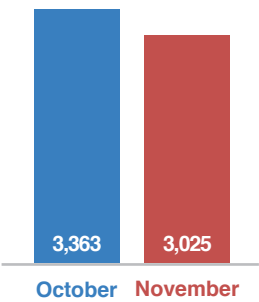


COMPLAINTS RECIEVED

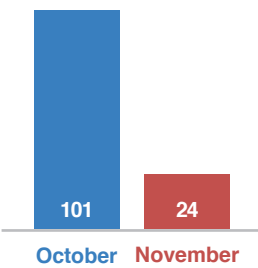


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

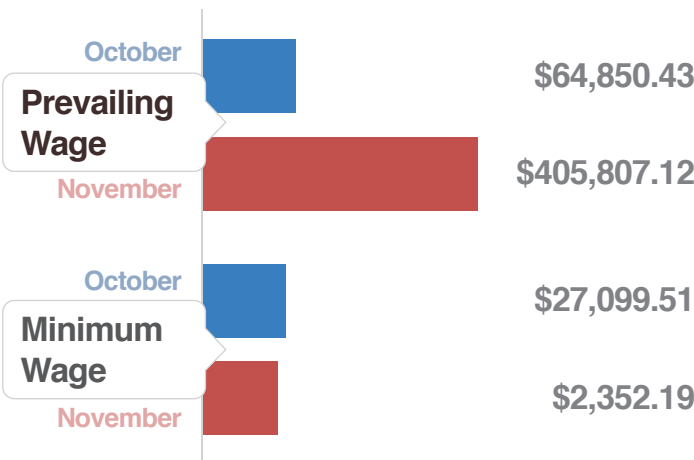


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

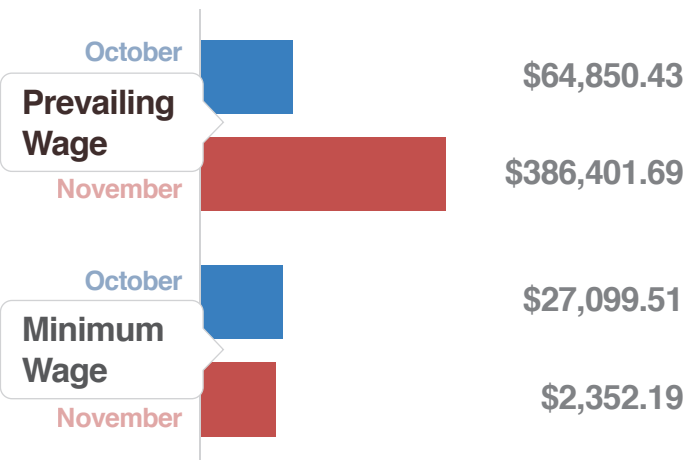


AMOUNT OF RESTITUTION ASSESED & COLLECTED

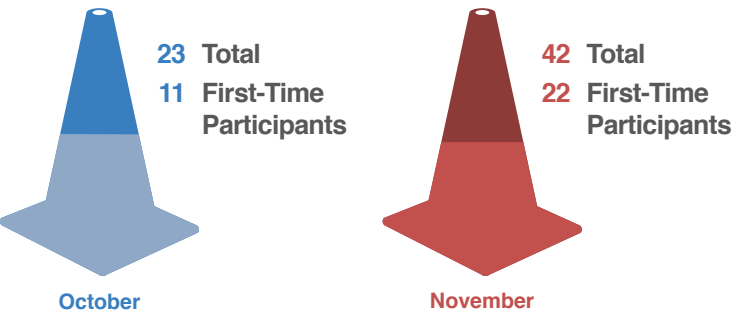
Restitution Assesed



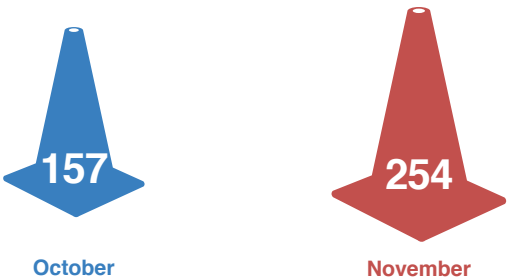
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



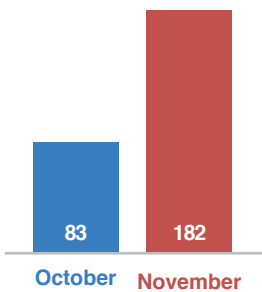
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



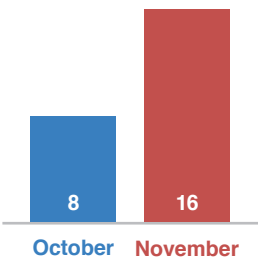
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED
(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

12 Within 180 Days
1 After 550 Days
20 Total

19 Within 180 Days
1 After 550 Days
34 Total



CASES SET FOR HEARING Oct. 0 / Nov. 0

CASES APPEALED IN CIRCUIT COURT Oct. 0 / Nov. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	October	November
Participants	151	100
Sessions	02	02

WEBSITE HITS FOR SPECIFIC PAGES

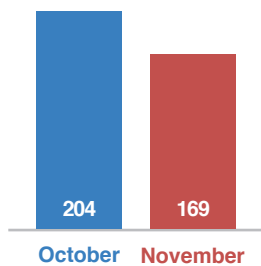
DIVISION OF WORKERS' COMPENSATION WEB HITS

	October	November
Workers' Compensation	9,439	8,952
Second Injury Fund	573	589

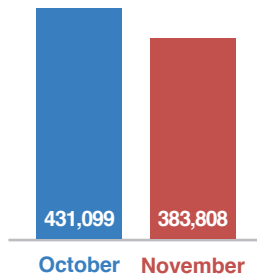
DIVISION OF LABOR STANDARDS WEB HITS

	October	November
Minimum Wage	8,814	8,326
Wage & Hour	3,397	3,527

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

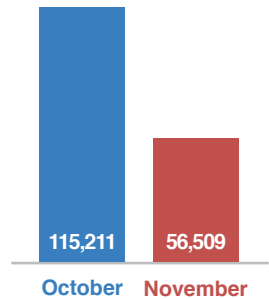


UI INTERNET CLAIMS WEB HITS

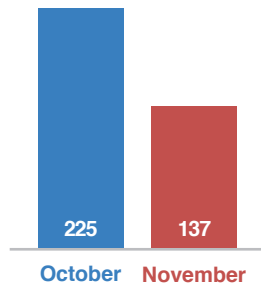


USTAR WEB HITS

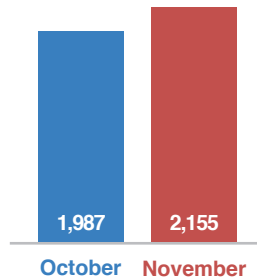
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS NOVEMBER
688,254

Total Views for MoLaborDept Channel: 135,135

Top 5 Viewed YouTube Videos

- How to File an Unemployment Claim in Missouri 74,178 views
- Phones are Busy 9,760 views
- Unemployment Extensions - What's next? 8,099 views
- Federal Benefits Phase-Out: Providing Better Customer Service 5,195 views
- Work Benefit Amount Calculator 4,880 views

5 Most Recent YouTube Videos

- Ambassador Steel - SHARP Achievement 51 views
- Federal UI Benefit Phase Out 1,526 views**
- Missouri Auto Suppliers - Lear Corporation 335 views
- Veterans Day 2011 330 views
- New Rail Car Moving Cars and Missouri Forward 758 views

Featured Video on YouTube

<http://youtu.be/RhYQsuw3SuQ>

